




MICHAEL SYKES

GLASS INSTALLER

Contact

(941) 914-4159 

michaelsykes941@gmail.com 

Branson West, Missouri 65737 

Career Objective

Dedicated professional with background in the installation and repair of glass products and fixtures. Experienced in using tools to measure, cut, fit, and join glass components. Expert in the installation of storefronts, doors and windows. Methodical individual skilled in measuring and cutting glass and installing and removing glass from existing frames. Successfully manages projects for both commercial and residential clients, ensuring safe and quality installation. Dedicated to providing exceptional customer service and ensuring customer satisfaction. Skilled in operating a variety of tools, machinery, and equipment for both indoor and outdoor projects. Experienced in carrying out general labor duties, including loading and unloading materials, demolition, and site preparation. Possesses a valid driver's license and a strong work ethic.

Experience

GLASS GLAZIER

Jan 2023 - May 2023

HIWASSEE STORE FRONT SYSTEMS — Athens, Tennessee

- Cleaned newly installed windows using special cleaning solutions and equipment.
- Assessed and measured glass panels for installation in frames, walls and ceilings.
- Maintained records related to job orders, material inventory and customer information.
- Installed various types of glass products such as mirrors, decorative glass, safety glass, insulated glazing units and laminated glass.
- Applied sealant materials around the edges of windows to ensure a weather-tight fit.
- Used ladders, scaffolding and lifts to reach high areas while installing glass products.

OWNER/OPERATOR

Oct 2021 - Jan 2023

GET SYKED! PRESSURE WASHING AND HANDYMAN SERVICES — Sarasota, Florida

- Defined strategic plans and kept business on track to meet objectives.
- Identified problems, made decisions, and interpreted results based on quantitative techniques.
- Hired skilled personnel to handle challenges and obligations of business.
- Built solid foundation of business acumen, technical skills, and proven practices for daily operations.
- Managed the daily operations related to customer service, inventory management, and marketing.

CORPORATE TRAINER

Aug 2015 - Sep 2021

TEXAS ROADHOUSE — Lakewood Ranch, Florida

- Analyzed effectiveness of training and workshops to develop appropriate modifications.
- Developed programs and curriculum to enhance orientation and in-job training.
- Coordinated new program implementation with human resources and trainers across organization.
- Collaborated with internal teams to execute training plans and complete team projects.
- Supported multiple departments with training materials.
- Utilized instructional design skills and techniques to develop comprehensive learning programs for various teams.

- Invented new ways to accommodate needs of contemporary learners.
- Oversaw completion of learning needs analysis to guide budgeting, development planning and return on investment measurements.
- Analyzed data from pre-and post-training surveys to measure effectiveness of courses offered.
- Created instructional materials including presentations, videos, handouts, job aids and other resources for use during trainings.
- Facilitated team-building exercises to promote collaboration among colleagues in a professional setting.
- Developed and maintained positive relationships with key stakeholders across the organization to ensure alignment with company goals.
- Designed innovative corporate training activities that incorporated experiential learning techniques.
- Conducted regular assessments of employees' performance to identify areas of improvement and provide individualized feedback.
- Maintained detailed records of employee progress throughout training sessions.

PLUMBING APPRENTICE

Jan 2018 - Dec 2018

ARCTIC AIR AND PLUMBING — Sarasota, Florida

- Utilized cutting tools under supervision of plumber to address concealed components.
- Disassembled pipes to inspect and repair when instructed.
- Collected necessary tools for completing jobs successfully.
- Absorbed trade knowledge by observing techniques of experienced plumbers.
- Repaired plumbing components and fixtures for renewed functionality.
- Checked that plumbing work followed governmental codes by studying utility regulation materials.
- Read blueprints and schematics to ensure accuracy of all plumbing installations.
- Demonstrated proficiency in using hand tools, power tools, pipe wrenches, soldering equipment and other specialized plumbing tools.
- Inspected finished jobs to verify that they met local building codes prior to completion.
- Communicated effectively with colleagues regarding progress updates on current projects.
- Adhered strictly to company policies concerning customer privacy at all times.
- Installed and repaired various plumbing fixtures, such as sinks, toilets, showers, and water heaters.
- Followed safety protocols while working in customer homes or businesses to protect both personnel and property from injury or damage.
- Measured, cut and threaded pipes according to specifications using appropriate tools.
- Maintained accurate records of all materials used during each job site visit.
- Maintained a clean workspace throughout each job site visit by disposing of debris properly.

PIPEFITTER HELPER

Mar 2014 - Jan 2015

PEN GULF, INC. — Benton, Tennessee

- Assisted in the installation of various types of piping systems, including copper and steel pipes;.
- Adapted quickly to changing job conditions and deadlines without compromising quality standards;.
- Utilized strong communication skills to effectively collaborate with supervisors and coworkers.
- Demonstrated excellent problem-solving skills when troubleshooting issues during the installation process;.
- Performed routine maintenance on pipefitting equipment to keep it in proper working order;.
- Developed knowledge of pipefitting tools such as wrenches, hammers, saws, torches and other related equipment;.
- Efficiently organized materials for each job site according to plans and specifications;.
- Gained experience with cutting, threading, bending, soldering and welding pipes;.
- Worked with a team to ensure that all safety standards were met while performing tasks.
- Cut pipe and lifted in coordination with fitting personnel.
- Mounted brackets and hangers to provide support for pipe installation.

- Assembled new pipes and set in hangers and other supports.
- Followed all safety protocols while working with various tools.
- Constructed supports for piping systems using brackets, clamps, and hangers.
- Drilled holes in walls and floors to accommodate passage of pipes.
- Assisted pipe fitters in layout, assembly and installation of piping for air, ammonia, gas, and water systems.

Education

HIGH SCHOOL DIPLOMA

May 13 | SARASOTA HIGH SCHOOL — Sarasota

Languages

- **Spanish**
Conversational
High School and Real World Experience

Skills

- Safety Protocol Knowledge
- Maintaining Clean Work Areas
- Hazard Identification
- Work Assignments
- Hand and Power Tools
- Inventory Reviews
- Quality Inspection and Control
- Commercial Projects
- Task Management
- Strong Mathematical Skills

Certifications

- Manager ServSafe Certification
- 1A Push Around Vertical + 3A Aerial Scissor Lift + 3B Boomlift Operator Certification